

ACCESSIBLE HOUSING IN WESTERN MASSACHUSETTS

Westfield and nearby towns

For searches in Westfield, Southwick, and western Hampden County.

FIRST-CALL AREA**Start in this area**

Start with Westfield. If Southwick or another nearby town has little inventory, widen the search at the same time to Westfield, West Springfield, or Springfield.

USE THE LIST TO CALL**What this guide confirms**

Address, phone number, application door, population served, and the access detail worth checking. It does not confirm an available vacancy today.

SAY THIS**Short call script**

I am helping someone who cannot safely use stairs. Is there an elevator to the unit, a no-step entrance, an accessible unit, a roll-in shower, accessible parking, or a separate accessible-unit waitlist?

1**Access**

Confirm the actual unit, not only the building.

2**Waitlist**

Ask if it is open and whether accessible units use a separate list.

3**Cost**

Confirm rent, utilities, voucher fit, and any application fee.

Westfield

Call first. Always confirm before handing off the case.

General Shepard Apartments

CONFIRMED ELEVATOR

Address: 25 Thomas St, Westfield, MA 01085

Phone: (413) 568-1372 | Door: Direct property application

For: 62+ preferred, elderly/disabled and families accepted

Worker note: 7-story HUD building. Good first Westfield call for elevator access.

Sanford Apartments

CONFIRMED ELEVATOR

Address: 330 Elm St, Westfield, MA 01085

Phone: (413) 568-4494 | Door: Domus Inc.

For: Income-eligible individuals

Worker note: Historic factory redevelopment. Elevator serves all 4 floors.

Prospect Hill Apartments

CONFIRMED ELEVATOR

Address: 33 Montgomery St, Westfield, MA 01085

Phone: (413) 568-4494 | Door: Domus Inc.

For: Income-eligible families

Worker note: Family-sized affordable units. Useful when accessible housing need is tied to a 2BR or 3BR household.

Elm Street Revitalization

CONFIRMED ELEVATOR

Address: 168-174 Elm St, Westfield, MA 01085

Phone: (413) 568-4494 | Door: Domus Inc.

For: Income-eligible households

Worker note: Small downtown building with 1 accessible ground-floor rear unit and 2 adaptable units.

East Mountain View Apartments

LIKELY ELEVATOR

Address: 138 E Mountain Rd, Westfield, MA 01085

Phone: (617) 695-9595 | Door: Direct property application

For: Elderly 62+

Worker note: HUD Section 202 building with 2 wheelchair-accessible units. Call to confirm elevator and local contact.

Franklin Street Residences

DISABILITY-ONLY ACCESSIBLE

Address: 110 Franklin St, Westfield, MA 01085

Phone: (413) 785-5285 | Door: Direct property call

For: Persons with disabilities

Worker note: HUD Section 811. Ask about the access pathway, unit count, and whether units are no-step or elevator-served.

Westfield Housing Authority Chapter 667

CALL FIRST

Address: 12 Alice Burke Way, Westfield, MA 01085

Phone: (413) 568-9283 | Door: CHAMP / Westfield Housing Authority

For: 62+ or persons with disabilities

Worker note: 339 units across multiple buildings. Ask WHA which specific buildings have elevators before connecting a client.