

ACCESSIBLE HOUSING IN WESTERN MASSACHUSETTS

Springfield and West Springfield

For searches in Springfield, West Springfield, Agawam, Longmeadow, and East Longmeadow.

FIRST-CALL AREA**Start in this area**

Start with Springfield and West Springfield. For Agawam, Longmeadow, or East Longmeadow, use these anchor cities while confirming local options.

USE THE LIST TO CALL**What this guide confirms**

Address, phone number, application door, population served, and the access detail worth checking. It does not confirm an available vacancy today.

SAY THIS**Short call script**

I am helping someone who cannot safely use stairs. Is there an elevator to the unit, a no-step entrance, an accessible unit, a roll-in shower, accessible parking, or a separate accessible-unit waitlist?

1**Access**

Confirm the actual unit, not only the building.

2**Waitlist**

Ask if it is open and whether accessible units use a separate list.

3**Cost**

Confirm rent, utilities, voucher fit, and any application fee.

Springfield

Call first. Always confirm before handing off the case.

Baystate Place

CONFIRMED ELEVATOR

Address: 414 Chestnut St, Springfield, MA 01104
Phone: (413) 733-7894 | Door: Direct property application
For: Income-qualified households, not age-restricted

Worker note: Strong first call for people who need elevator access downtown. Ask about accessible units and whether the waitlist is open.

Linden Towers

CONFIRMED ELEVATOR

Address: 310 Stafford St, Springfield, MA 01104
Phone: (413) 737-5588 | Door: Direct property application
For: Elderly and disabled, 62+ preference

Worker note: 15-story HUD building. Heat, hot water, and electricity listed as included. Good call for fixed-income seniors.

Independence House / Costello House

CONFIRMED ELEVATOR

Address: 1475-1477 Roosevelt Ave, Springfield, MA 01109
Phone: (413) 732-7953 | Door: Direct property application
For: Elderly 62+ and disabled individuals

Worker note: Twin 7-story HUD buildings. Ask specifically about roll-in shower availability and accessible-unit waitlist.

Gentile Apartments

CONFIRMED ELEVATOR

Address: 85 William St, Springfield, MA 01105
Phone: (413) 785-4500 | Door: CHAMP / Springfield Housing Authority
For: Elderly 60+ and disabled

Worker note: SHA elderly/disabled high-rise. Use CHAMP, then call SHA to ask about accessible unit timing.

Riverview Apartments

CONFIRMED ELEVATOR

Address: 808 Rose Hill Circle, Springfield, MA 01107
Phone: (413) 785-4500 | Door: CHAMP / Springfield Housing Authority
For: Elderly 60+ and disabled

Worker note: Large SHA elderly/disabled development with elevator-served buildings and ground-level units.

Seniority House

LIKELY ELEVATOR

Address: 307 Chestnut St, Springfield, MA 01104
Phone: (413) 739-2243 | Door: Direct property application
For: Age 62+

Worker note: 6-story HUD senior building. Call to confirm elevator and accessible-unit details before connecting someone.

Mason Wright Senior Living

LIKELY ELEVATOR

Address: 74 Walnut St, Springfield, MA 01105
Phone: (413) 733-1517 | Door: Admissions call
For: Seniors, income-based program may be available

Worker note: Different door than standard housing. Useful when housing plus care support is part of the need.

Springfield - continued

Call first. Always confirm before handing off the case.

275 Chestnut Supportive Housing

CONFIRMED ELEVATOR

Address: 275 Chestnut St, Springfield, MA 01104

Phone: (413) 785-5312 | Door: Supportive housing / coordinated entry pathway

For: Chronically homeless individuals

Worker note: Not a walk-in apartment application. Best for shelter or homelessness system navigation.

Skyview Downtown

CONFIRMED ELEVATOR

Address: 10 Chestnut St, Springfield, MA 01103

Phone: (413) 731-0900 | Door: Market / workforce application

For: Market-rate and workforce households

Worker note: Not for very low-income clients unless income fits. Useful when elevator access matters more than subsidy.

Stephen J. Collins Twin and Tri Towers

CONFIRMED ELEVATOR

Address: Saab Court, Springfield, MA 01104

Phone: (413) 785-4501 | Door: Springfield Housing Authority

For: SHA public housing applicants

Worker note: High-rise SHA property. Call SHA to confirm accessible-unit details and correct application path.

Colonial Estates

PRIVATE ELEVATOR - CALL FIRST

Address: 1 Beacon Circle, Springfield, MA 01119

Phone: (413) 783-0231 | Door: Direct property application

For: Income-qualified family households needing 2BR or 3BR townhomes

Worker note: Income-restricted family townhomes with heat and hot water listed as included. Some units have a private in-unit elevator from level 1 to level 2. The elevator uses electricity, and that cost is the renter's responsibility. Call before connecting anyone with mobility barriers to confirm whether an elevator-equipped unit is available, whether the layout fits the person, and what the added electric cost may mean for the household budget.

West Springfield

Call first. Always confirm before handing off the case.

Main Street Apartments

CONFIRMED ELEVATOR

Address: 767 Main St, West Springfield, MA 01089

Phone: (413) 788-0988 | Door: CHAMP / West Springfield Housing Authority

For: 60+ or disabled under 60

Worker note: 22 one-bedroom units, 2 wheelchair-accessible units, utilities included except phone and cable.

Oxford Place Apartments

GROUND-FLOOR ACCESSIBLE UNITS

Address: 50 Oxford Place, West Springfield, MA 01089

Phone: (413) 788-0988 | Door: CHAMP / West Springfield Housing Authority

For: 60+ or disabled under 60

Worker note: No elevator, but 6 wheelchair-accessible units. Ask WSHA about accessible-unit openings.

West Springfield - continued

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Paul Flak / Lee Lang Terrace

NO-STEP SINGLE-STORY

Address: Lee Lang Terrace, West Springfield, MA 01089

Phone: (413) 788-0988 | Door: CHAMP / West Springfield Housing Authority

For: 60+ or disabled under 60

Worker note: Single-story buildings. Good option when stairs are the barrier but a full elevator building is not required.

Park Avenue Apartments

DISABILITY-ONLY ACCESSIBLE

Address: 95 Park Ave, West Springfield, MA 01089

Phone: (413) 734-5376 | Door: Direct property call

For: Persons with disabilities

Worker note: Only 5 units. Still worth a call because Section 811 disability lists can work differently than standard senior lists.

Van Deene Manor

CONFIRMED ELEVATOR

Address: 61 Van Deene Ave, West Springfield, MA 01089

Phone: (413) 737-0001 | Door: Market-rate application

For: Market-rate renters

Worker note: Heat and electric included. Useful for voucher holders or fixed-income clients who can meet rent.

Toll House Apartments

CONFIRMED ELEVATOR

Address: 2024-2036 Riverdale St, West Springfield, MA 01089

Phone: (413) 734-2388 | Door: Market-rate application

For: Market-rate renters

Worker note: Elevator listed, bus stop at entrance, heat/hot water/electricity listed as included. Confirm current rent.