

ACCESSIBLE HOUSING IN WESTERN MASSACHUSETTS

Northampton and Amherst

For searches in Hampshire County and the central Pioneer Valley.

FIRST-CALL AREA**Start in this area**

Start with Northampton or Amherst based on the person's transportation, medical care, supports, and location preference.

USE THE LIST TO CALL**What this guide confirms**

Address, phone number, application door, population served, and the access detail worth checking. It does not confirm an available vacancy today.

SAY THIS**Short call script**

I am helping someone who cannot safely use stairs. Is there an elevator to the unit, a no-step entrance, an accessible unit, a roll-in shower, accessible parking, or a separate accessible-unit waitlist?

1**Access**

Confirm the actual unit, not only the building.

2**Waitlist**

Ask if it is open and whether accessible units use a separate list.

3**Cost**

Confirm rent, utilities, voucher fit, and any application fee.

Northampton

Call first. Always confirm before handing off the case.

Live 155

CONFIRMED ELEVATOR

Address: 155 Pleasant St, Northampton, MA

Phone: Way Finders: (413) 233-1700 | Door: Way Finders application

For: Affordable and market-rate studio/1BR renters

Worker note: Way Finders lists elevator, wheelchair access, roll-in showers, and utilities included.

McDonald House

ACCESSIBLE PUBLIC HOUSING

Address: 49 Old South St, Northampton, MA 01060

Phone: (413) 584-4030 option 5 | Door: Northampton Housing Authority

For: Elderly and disabled

Worker note: NHA lists 60 units and handicap accessible status. Ask whether the needed unit type is available.

Walter Salvo House

ACCESSIBLE PUBLIC HOUSING

Address: 81 Conz St, Northampton, MA

Phone: (413) 584-4030 option 3 | Door: Northampton Housing Authority

For: Elderly and disabled

Worker note: Large NHA elderly/disabled site with 192 one-bedroom units. Ask about elevator and accessible units.

Cahill Apartments

ACCESSIBLE PUBLIC HOUSING

Address: 35 Fruit St, Northampton, MA

Phone: (413) 584-4030 option 4 | Door: Northampton Housing Authority

For: Elderly and disabled

Worker note: 64 one-bedroom units. Northampton plan notes accessible improvements at Cahill.

Forsander Apartments

ACCESSIBLE PUBLIC HOUSING

Address: 137 High St, Northampton, MA

Phone: (413) 584-4030 option 7 | Door: Northampton Housing Authority

For: Elderly and disabled

Worker note: 72 one-bedroom units. Call NHA to match the client to the right elderly/disabled site.

Tobin Manor

ACCESSIBLE PUBLIC HOUSING

Address: 56 Maple St, Florence, MA

Phone: (413) 584-4030 option 7 | Door: Northampton Housing Authority

For: Elderly and disabled

Worker note: 49 one-bedroom units. NHA materials list handicap accessible status.

The Lorraine

ACCESSIBLE UNITS

Address: 96 Pleasant St, Northampton, MA

Phone: Way Finders: (413) 233-1700 | Door: Way Finders application

For: Single occupancy housing

Worker note: 28 SRO apartments, including 2 fully accessible apartments. Utilities included.

Northampton - continued

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Sergeant House

CONFIRMED ELEVATOR

Address: 82 Bridge St, Northampton, MA

Phone: Way Finders: (413) 233-1700 | Door: Way Finders application

For: Affordable studio renters, some homelessness set-aside

Worker note: Renovation added an elevator to three living levels. Ask Way Finders about eligibility and openings.

The Lumber Yard

CONFIRMED ELEVATOR

Address: 256 Pleasant St, Northampton, MA 01060

Phone: Way Finders: (413) 233-1700 | Door: Way Finders application

For: Income-qualified households

Worker note: 4-story elevator building on Pleasant Street. Add this to the first-call Northampton list with Live 155 and Sergeant House.

Hampton Court

CONFIRMED ELEVATOR

Address: 20 Hampton Ave, Northampton, MA 01060

Phone: (413) 585-0020 | Door: Direct property application

For: Mixed-income renters

Worker note: Elevator confirmed in 3- to 5-story buildings. Ask which income tiers are open and whether accessible units have a separate waitlist.

The Villages at Hospital Hill

CONFIRMED ELEVATOR

Address: 51 Village Hill Rd, Northampton, MA 01060

Phone: (413) 586-5065 | Door: Property application

For: Income-qualified households

Worker note: 3-story building with elevator at Village Hill. Useful when the client needs Northampton access but cannot use stairs.

North Commons

CALL FIRST

Address: 140 Olander Dr / 35 Village Hill Rd, Northampton, MA

Phone: (413) 586-5065 | Door: Property application

For: 30% to 90% AMI households

Worker note: 53 affordable residences at Village Hill. Call to ask which buildings have elevator or no-step access.

Amherst

Call first. Always confirm before handing off the case.

Ann Whalen Apartments

CONFIRMED ELEVATOR

Address: 33 Kellogg Ave, Amherst, MA 01002

Phone: (413) 256-0206 x309 | Door: CHAMP / Amherst Housing Authority

For: 62+ and disabled residents

Worker note: 80 one-bedroom units, 4 wheelchair-accessible units, all utilities included.

Amherst - continued

Call first. Always confirm before handing off the case.

John Nutting Apartments

FULLY WHEELCHAIR ACCESSIBLE

Address: Call AHA for exact address

Phone: (413) 256-0206 | Door: Amherst Housing Authority

For: Families with a mobility-impaired member

Worker note: Only 5 units, but all have wheelchair access and roll-in showers. Very strong fit when available.

Watson Farms

ACCESSIBLE FAMILY UNITS

Address: 693 Main St, Amherst, MA 01002

Phone: (413) 256-0206 | Door: Amherst Housing Authority

For: Low-income families

Worker note: 15 family units with 2 wheelchair-accessible units. Ask about floor access and current waitlist.

Olympia Oaks

ACCESSIBLE UNITS

Address: 85 Olympia Dr, Amherst, MA 01002

Phone: (413) 233-1700 | Door: Way Finders application

For: Income-eligible families

Worker note: 3 wheelchair-accessible units and 3 hearing-accessible units. Likely garden/townhouse layout, so ask about no-step access.

Butternut Farm

BARRIER-FREE UNITS

Address: 12 Longmeadow Dr, Amherst, MA 01002

Phone: (413) 731-2700 ext. 4 | Door: HAP / Way Finders application

For: Income-eligible families and disabled individuals

Worker note: 3 barrier-free apartments. No elevator, but worth calling for ground-floor accessibility.

Echo Village

CONFIRMED ELEVATOR

Address: 10 Gatehouse Rd, Amherst, MA 01002

Phone: (413) 256-3442 | Door: Market-rate application

For: Market-rate renters

Worker note: All utilities included. Useful when income or voucher support makes market rent possible.

North Square at The Mill District

CONFIRMED ELEVATOR

Address: 75 Cows Rd, Amherst, MA 01002

Phone: (413) 923-6385 | Door: Market-rate application

For: Market-rate renters

Worker note: Wheelchair-accessible units available. High rents, but useful for clients with resources.