

ACCESSIBLE HOUSING IN WESTERN MASSACHUSETTS

Holyoke and Chicopee

For searches in Holyoke, Chicopee, Ludlow, Palmer, and Monson.

FIRST-CALL AREA

Start in this area

Start with Holyoke or Chicopee. If the person must stay in Ludlow, Palmer, or Monson, make local calls but keep the search open in these anchor cities.

USE THE LIST TO CALL

What this guide confirms

Address, phone number, application door, population served, and the access detail worth checking. It does not confirm an available vacancy today.

SAY THIS

Short call script

I am helping someone who cannot safely use stairs. Is there an elevator to the unit, a no-step entrance, an accessible unit, a roll-in shower, accessible parking, or a separate accessible-unit waitlist?

**1
Access**

Confirm the actual unit, not only the building.

**2
Waitlist**

Ask if it is open and whether accessible units use a separate list.

**3
Cost**

Confirm rent, utilities, voucher fit, and any application fee.

Holyoke

Call first. Always confirm before handing off the case.

Prospect Heights

CONFIRMED ELEVATOR

Address: 41 Chestnut St, Holyoke, MA 01040

Phone: (413) 536-2384 | Door: Direct property application

For: 62+ or under 62 with disability

Worker note: Accessible-unit waitlist listed as open in research. Call this early.

Pulaski Heights

CONFIRMED ELEVATOR

Address: 76 Maple St, Holyoke, MA 01040

Phone: (413) 534-7636 | Door: Direct property application

For: 62+ or under 62 with disability

Worker note: 10-story Appleton building. Ask about 236 Program and current income minimum.

Library Commons

CONFIRMED ELEVATOR

Address: 193-203 Chestnut St and 210 Elm St, Holyoke, MA 01040

Phone: (413) 731-2700 x3 | Door: Way Finders application

For: Households below 60% AMI

Worker note: Two mobility-impairment units documented. Strong option when a true accessible unit is needed.

Louis B. Falcetti Tower

CONFIRMED ELEVATOR

Address: 475 Maple St, Holyoke, MA 01040

Phone: (413) 539-2265 | Door: CHAMP / Holyoke Housing Authority

For: Elderly only

Worker note: 7-story HHA tower with two elevators. Ask about accessible unit availability.

Rosary Towers

CONFIRMED ELEVATOR

Address: 21 Bowers St, Holyoke, MA 01040

Phone: (413) 539-2220 | Door: CHAMP / Holyoke Housing Authority

For: Elderly and disabled

Worker note: 7-story HHA high-rise. Good first public housing call in Holyoke.

Elmwood Towers

CONFIRMED ELEVATOR

Address: 485 South St, Holyoke, MA 01040

Phone: (413) 533-6004 | Door: Direct property application

For: 62+

Worker note: 7-story senior building. Call Appleton to ask about accessible unit count and waitlist.

Holyoke Towers

LIKELY ELEVATOR

Address: 582 Pleasant St, Holyoke, MA 01040

Phone: (413) 532-5122 | Door: Direct property application

For: 62+

Worker note: 7-story building. Verify phone number and elevator before connecting someone.

Holyoke - continued

Call first. Always confirm before handing off the case.

Residences on Appleton

LIKELY ELEVATOR

Address: 5 Essex St / 216 Appleton St, Holyoke, MA
Phone: (413) 216-4694 | Door: Direct property application
For: 55+, income limits on select units

Worker note: Newer 55+ LIHTC-style option. Confirm entrance address and accessible-unit availability.

Veterans Park Apartments

LIKELY ELEVATOR

Address: 592-602 Dwight St, Holyoke, MA 01040
Phone: (413) 533-7101 | Door: Direct property application
For: Income-qualified households

Worker note: 6-story building near downtown. Call to confirm elevator, accessible units, and whether The Elms is handled through the same office.

The Elms

LIKELY ELEVATOR

Address: 598 Dwight St, Holyoke, MA 01040
Phone: (413) 533-7101 | Door: Direct property application
For: Income-qualified households

Worker note: Research suggests this may share the Veterans Park management path. Confirm address, elevator access, and application process before connecting someone.

Chicopee

Call first. Always confirm before handing off the case.

Canterbury Arms Apartments

CONFIRMED ELEVATOR

Address: 165 East Main St, Chicopee, MA 01020
Phone: (413) 592-6132 | Door: CHAMP / Chicopee Housing Authority
For: 62+ or disabled

Worker note: 5-story CHA building with two elevators. Strong first call for stair barriers.

Fairhaven Apartments

CONFIRMED ELEVATOR

Address: 400 Britton St, Chicopee, MA 01020
Phone: (413) 592-6132 | Door: CHAMP / Chicopee Housing Authority
For: 62+ or disabled

Worker note: 5-story building with supportive housing services through Access Care Partners.

Dom Narodowy Polski

CONFIRMED ELEVATOR

Address: 136-144 Cabot St, Chicopee, MA 01013
Phone: (413) 592-0686 | Door: Direct property application
For: Income-qualified households

Worker note: POAH-managed downtown building. Good non-CHA option to call.

Chicopee - continued

Call first. Always confirm before handing off the case.

Falls View Apartments

CONFIRMED ELEVATOR

Address: 132 E Main St, Chicopee, MA 01020

Phone: (413) 594-5113 | Door: Direct property application

For: 62+ or disabled

Worker note: HUD high-rise for seniors and people with disabilities. Ask if the accessible-unit list is separate.

Birch Bark Place

CALL FIRST

Address: 630 Chicopee St, Chicopee, MA 01020

Phone: (413) 592-6132 | Door: CHAMP / Chicopee Housing Authority

For: 62+ or disabled

Worker note: Several adapted units noted, but elevator status needs CHA confirmation.

Corporal Edmund W. Kida Apartments

CALL FIRST

Address: Front Street, Chicopee, MA

Phone: (413) 592-6132 | Door: CHAMP / Chicopee Housing Authority

For: 62+ or disabled

Worker note: CHA elderly/disabled property. Exact street number and elevator status need a call.

Sheridan Street Residence

CALL FIRST

Address: 561 Sheridan St, Chicopee, MA 01020

Phone: (413) 734-5376 | Door: Direct property call

For: Persons with disabilities

Worker note: Disability-specific HUD housing. Call before using because unit count and elevator status are not confirmed.

Montcalm Heights Apartments

CONFIRMED ELEVATOR

Address: 185 New Ludlow Rd, Chicopee, MA 01020

Phone: (413) 538-7080 | Door: Market-rate application

For: Market-rate renters

Worker note: Heat and hot water listed as included. Useful for clients with income who need elevator access.